**SAMPLE BUG REPORT:**

**Bug Name:** Application crash on clicking the SAVE button while creating a new user.  
**Bug ID:** (It will be automatically created by the BUG Tracking tool once you save this bug)  
**Area Path:** USERS menu > New Users  
**Build Number:** Version Number 5.0.1  
**Severity:** HIGH (High/Medium/Low) or 1  
**Priority:** HIGH (High/Medium/Low) or 1  
**Assigned to:** Developer-X  
**Reported By:** Your Name  
**Reported On:** Date  
**Reason:** Defect  
**Status:** New/Open/Active (Depends on the Tool you are using)  
**Environment:** Windows 2003/SQL Server 2005

Attach file: attachment.jpg

Reproducibility yes

**Description:**  
Application crash on clicking the SAVE button while creating a new  
user, hence unable to create a new user in the application.

**Steps To Reproduce:**  
**1)** Logon into the application  
**2)** Navigate to the Users Menu > New User  
**3)** Filled all the user information fields  
**4)** Clicked on ‘Save’ button  
**5)** Seen an error page “ORA1090 Exception: Insert values Error…”  
**6)** See the attached logs for more information (Attach more logs related to bug..IF any)  
**7)** And also see the attached screenshot of the error page.

**Expected result:** On clicking SAVE button, should be prompted to a success message “New User has been created successfully”.

(Attach ‘application crash’ screen shot.. IF any)

**Save** the defect/bug in the BUG TRACKING TOOL.  You will get a bug id, which you can use for further bug reference.  
Default ‘New bug’ mail will go to respective developer and the default module owner (Team leader or manager) for further action.